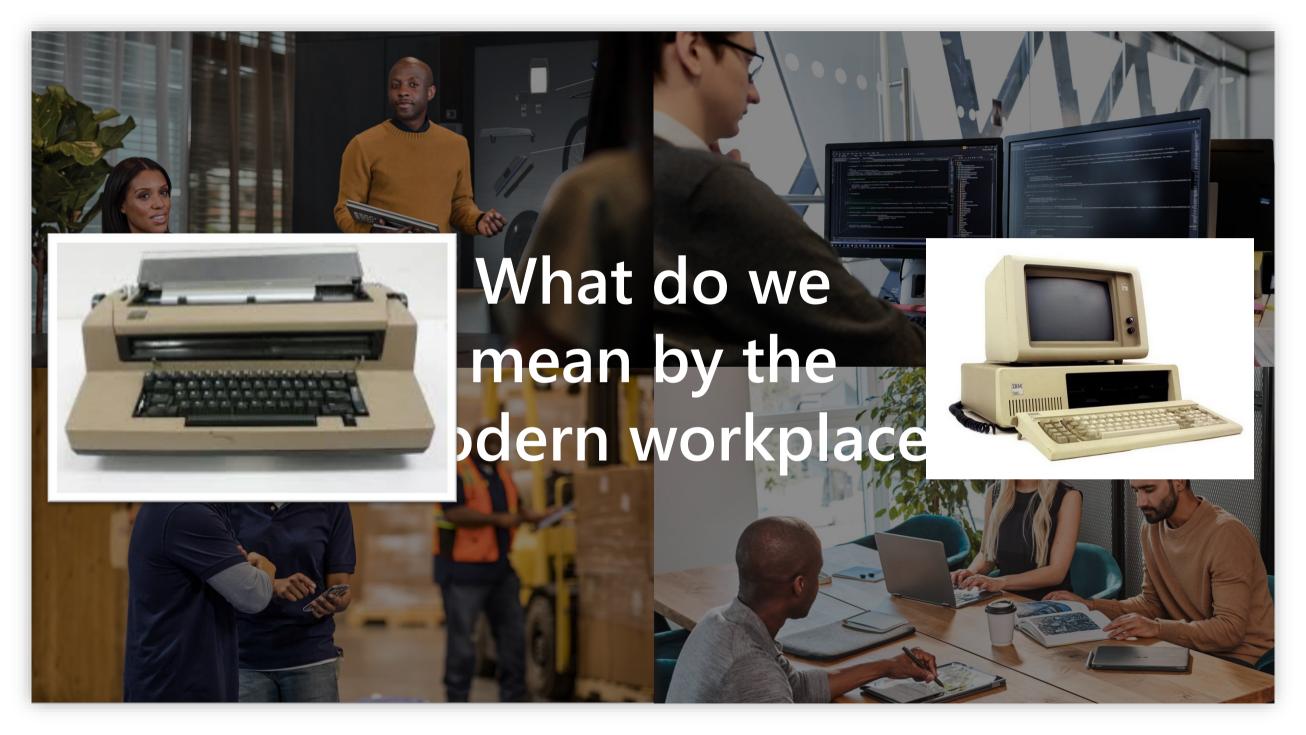
MODERN WORKPLACE

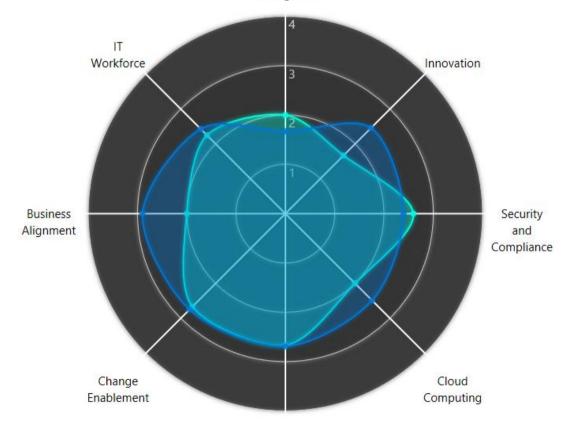


Frank van Leeuwen
Product owner / Architect
Frank.van.leeuwen@centric.eu









Your organization

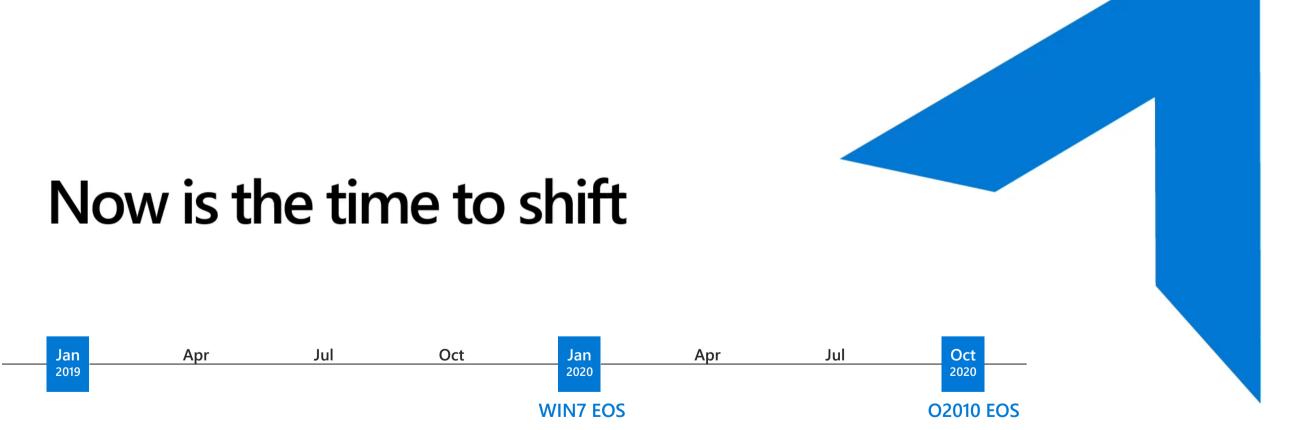
All respondents similar to you

Modern Workplace

What's top of mind for IT pros?







Learn more at microsoft365.com/shift

Microsoft 365

Users

Simplicity Flexibility Mobility



Built for teamwork

Unlock creativity

IT

Manageability
Security
Compliance

Integrated for simplicity

Intelligent security

Windows 10 Enterprise

Office 365 ProPlus

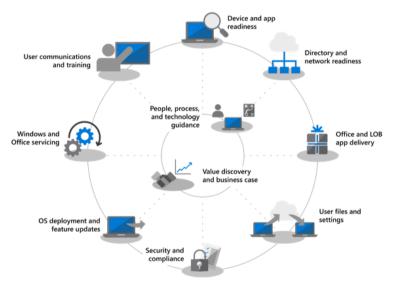
Enterprise Mobility + Security

	Standaard	Hybrid	Modern	Future
Workplace				
Network				
Authenticatie				
Applications				
Storage				
Settings				
Security				
Access				
Printing				

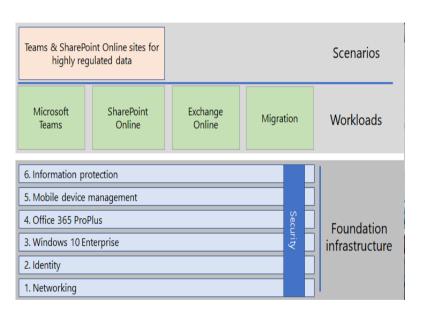
Steps for successful implementation



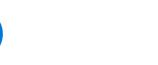
Microsoft Desktop Assessment



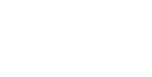
Desktop deployment Center



Microsoft 365 Enterprise deployment guide







Modern Desktop Assessment

Type



- Introduction Modern desktop and Windows Analytics
- Implementing Windows analytics and Office Readiness Toolkit
- Analysing and create report impact EOS
- Present Findings and recommendations



Modern Desktop Assessment

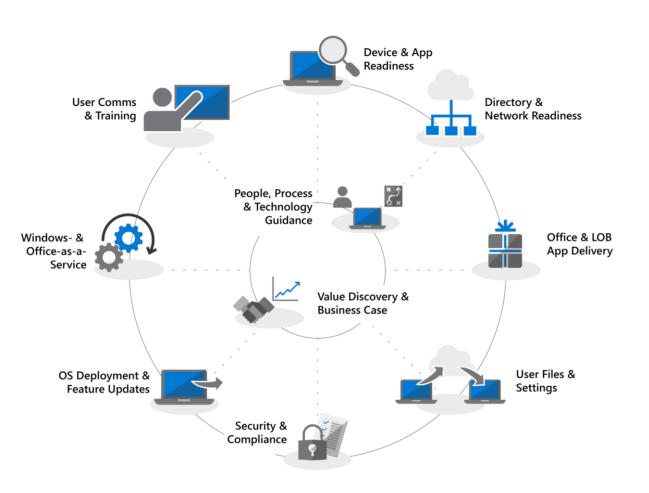
Type



- Introduce assessment goals to customer
- Discuss in depth Modern desktop deployment (Wheel)
- Questionnaire of <u>current environment</u>
- Analysing discovered data including impact EOS / orgranization
- Present Findings and recommendations







'How to shift' to a modern desktop

Core steps and processes for large-scale deployment of Windows 10 and Office 365 ProPlus

	int Online sites for ulated data				Scenarios
Microsoft Teams	SharePoint Online	Exchange Online	Migratio	n	Workloads
6. Information pro	otection				
5. Mobile device r	management				
4. Office 365 ProP	Plus			Security	Foundation
3. Windows 10 En	terprise			₹	infrastructure
2. Identity					
1. Networking					

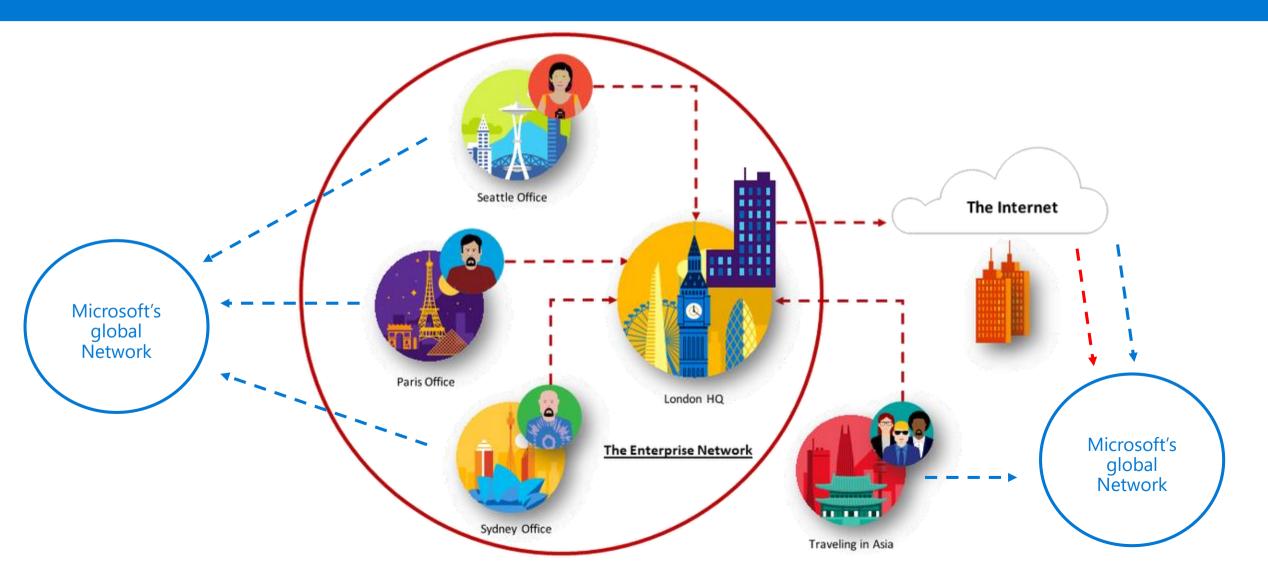
Deploy Microsoft 365 Enterprise

Build a firm IT foundation upon which 365 applications and services can unlock creativity and teamwork in a secure environment

Networking

Prepare you network for Microsoft 365





Prepare you network for Microsoft 365

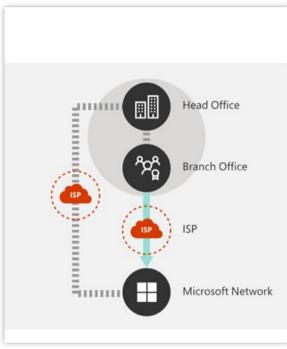
- 1. < Latency
- 2. < Round Trip Time

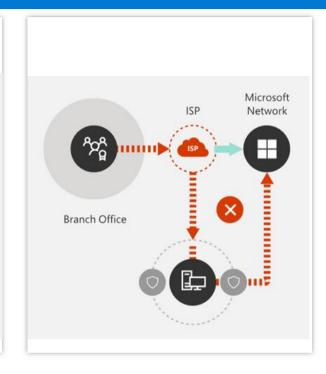


Networking

Prepare you network for Microsoft 365









Information protection
 Mobile device management
 Office 365 ProPlus

3. Windows 10 Enterprise

1. Networking

Differentiate traffic

Identify and differentiate
Office 365 traffic using
Microsoft published
endpoints data; Optimize,
Allow and Default. new web
service publishes Office 365

Egress connections

Egress Office 365 data connections as close to the user as practical with matching DNS resolution

Optimize route length

Avoid network hairpins and optimize connectivity directly into the nearest entery pointinto Microsoft's network

Assess network security

Assess bypassing proxies, traffic inspection devices and duplicate security which is available in Office 365

Networking

Prepare you network for Microsoft 365

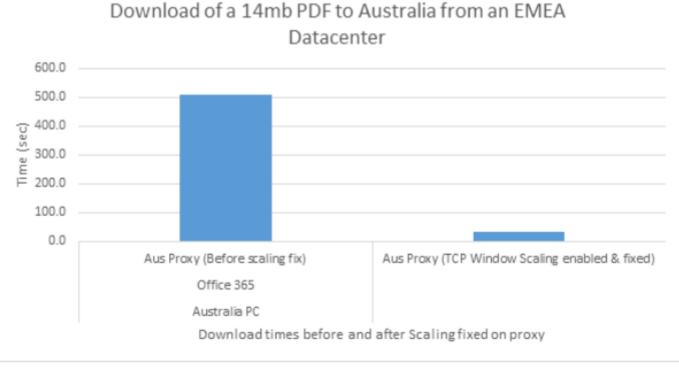


C:\Users>netsh int tcp show global Querying active state... CP Global Parameters Receive-Side Scaling State : enabled Chimney Offload State : disabled Receive Window Auto-Tuning Level : normal Add-On Congestion Control Provider : default ECN Capability : disabled RFC 1323 Timestamps : disabled Initial RTO : 3000 Receive Segment Coalescing State : enabled Non Sack Rtt Resiliency : disabled -Max SYN Retransmissions : 2 Fast Open : enabled Fast Open Fallback : enabled Pacing Profile : off

(Bytes)

TCP Window Scaling enabled?	Maximum TCP receive buffer (Bytes)
No	65535 (64k)
Yes	1073725440 (1gb)

5 service performance



Identity



- Plan for ADDS and Azure groups
 - Use groups for easier management
- Secure your privileged identities
 - Configure secure user authentication
- Configure hybrid identity
- Plan your identity infrastructure



Identity Plan for ADDS and Azure groups



Use group-based licensing

Use dynamically based groups (such as department, device)

Automatically provision protect access (MFA / Conditional access)

IdentitySecure your privileged identities

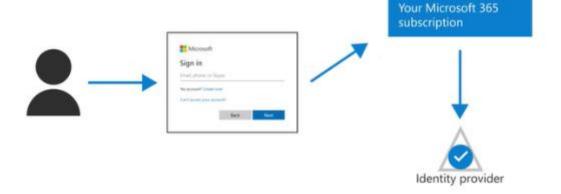


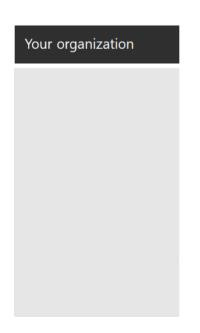
- Create dedicated global administrator accounts
 - Use strong password
 - Use Multi-Factor Authentication
 - Use a conditional access policy
 - Protecting administrator accounts
- Perform day to day administration by assigning specific administrator roles
 - Global administrator
 - Exchange administrator
 - SharePoint administrator
 - Security administrator
 - Conditional access administrator

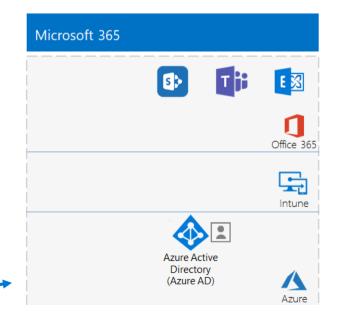
- 1. Hybrid identity
- 2. Pass-through Auth.

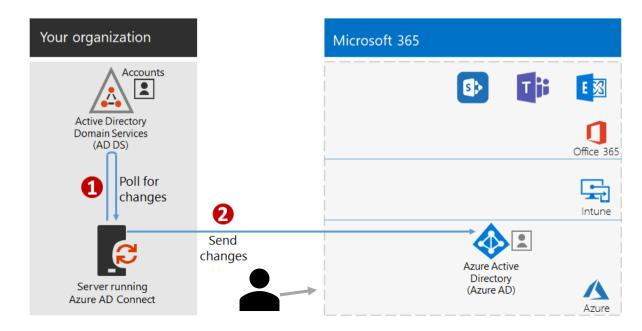
6. Information protection

- Users & Device
 - Cloud-only identity
 - Hybrid identity





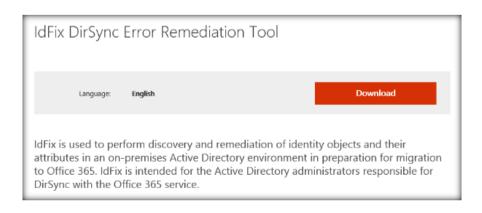




Identity Plan your identity infrastructure



- Before you synchronize cleanup you AD DS
 - Unique email address "proxyAddresses" attribute
 - Remove any duplicate values in the "proxyAddresses"
 - Ensure a valid and unique value for "userPrincipalName" Attribute. AD DS UPN = Azure AD UPN
- Directory object and attribute preparation
- Prepare the userPrincipalName attribute
 - UPNs in Azure Active Directory and your AD DS match and are using a valid domain namespace.
 - sAMAccountName
 - Maximum number of characters: 20
 - The attribute value must be unique within the directory.
 - Invalid characters: [\"|,/:<>+=;?*]
 - If a user has an invalid sAMAccountName attribute but has a valid userPrincipalName attribute, the
 user account is created in Office 365.
 - If both sAMAccountName and userPrincipalName are invalid, the on-premises Active DirectoryuserPrincipalName attribute must be updated.



Windows 10

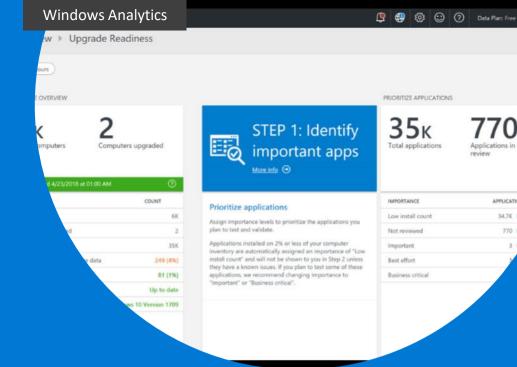


What's different compared to the last big desktop deployment?

- Directory services are moving to the cloud as the fabric for connecting to cloud-based services across apps and services
- In-place upgrades are viable and recommended for applying new versions of Windows
- UEFI replaces the traditional BIOS and is needed along with 64-bit for many of the modern security and protection capabilities in Windows
- Microsoft Intune can manage Windows 10 policies, your connected apps and be configured for co-management with ConfigMgr
- Office 365 ProPlus is the preferred option of Office desktop apps and uses a new package type called Click-to-Run
 - Office 365 ProPlus and Windows 10 are now use semi-annual feature updates and cumulative monthly updates

Device and App Readiness

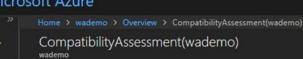
- Inventory devices and apps under management
- Prioritize devices and apps based on counts and importance
- Windows Analytics Upgrade Readiness helps assess apps and devices against known compatibility status
- Work through hardware and app inventory and use info to target devices ready for deployment
- Engage with Desktop App Assure if incompatible apps are found
- Continue triaging and expanding target devices until deployment is complete
- Implement required fixes for browser-based apps

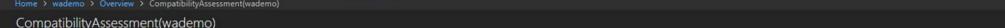






0





Refresh Solution Settings Analytics Solution Settings

Last 24 hours



Deploy Eligible Computers

Now that you've resolved application and driver issues, you're ready to start upgrading computers to Microsoft Windows.

Select the list of computers that are ready to upgrade and export it to your software distribution solution.

Computer Groups

Use the OMS Computer Groups feature to organize your computers according to business area, geographic location, discipline, or any other factors you find relevant.

DEPLOY ELIGIBLE COMPUTERS

Export computers



Review in progress	1.7K	
Won't upgrade	1	Ī
Ready to upgrade	297	-

Won't upgrade 1 I Ready to upgrade 297			
Ready to upgrade 297	Won't upgrade	1	Î
	Ready to upgrade	297	-

DEPLOY COMPUTERS BY GROUP

Computer Groups

Export computers

GROUP NAME	COMPUTER COUNT
Win 10 Computers	2K
Dell Devices	826
Win 7 Computers	115

Update progress Monitor the progress as you upgrade your computers to the Target OS Version. For computers that have attempted to upgrade and failed, we have provided the error details wherever possible.

More info (

STEP 4: Monitor

Upd

Not

Prod

Driver Issues

We've identified issues with drivers or devices on your upgraded computers and suggest ways to resolve these issues when possible.

Feedback

Review the feedback submitted by your employees to learn what they are saying about their experience after their computer was ungraded

Windows Analytics



Overview of add-in readiness for Office 365 **ProPlus**

100%

Adopted Or Supported add-ins

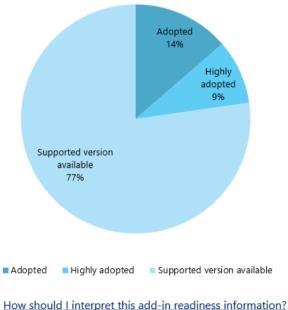
Α1

▼ : × ✓ f_x

22

Unique add-ins

Page Layout



Readiness Toolkit for Office

Add-ins to assess

plan to deploy?

in the report

Office Apps:

✓ Access

✓ Excel ✓ Outlook

✓ PowerPoint

✓ Project ✓ Publisher ✓ Visio

✓ Word

Add-ins installed with Office Yes

Which version of Office 365 ProPlus do you

64-bit

Select which information to display

 \blacksquare

VBA Overview VBA Summary VBA Results VBA Remediation VBA References Add-in Summary Add-in Details **III II II - - II**

17

2 Highly adopted

3 Adopted

Add-ins supported by software provider

17 Supported version available

Windows 10

Device states in Azure AD

6. Information protection

5. Mobile device management

4. Office 365 ProPlus

3. Windows 10 Enterprise

2. Identity

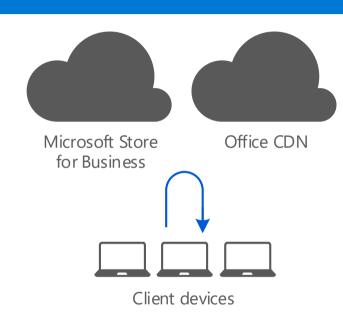
1. Networking

- Cloud deployment and management
 - AutoPilot
 - Intune

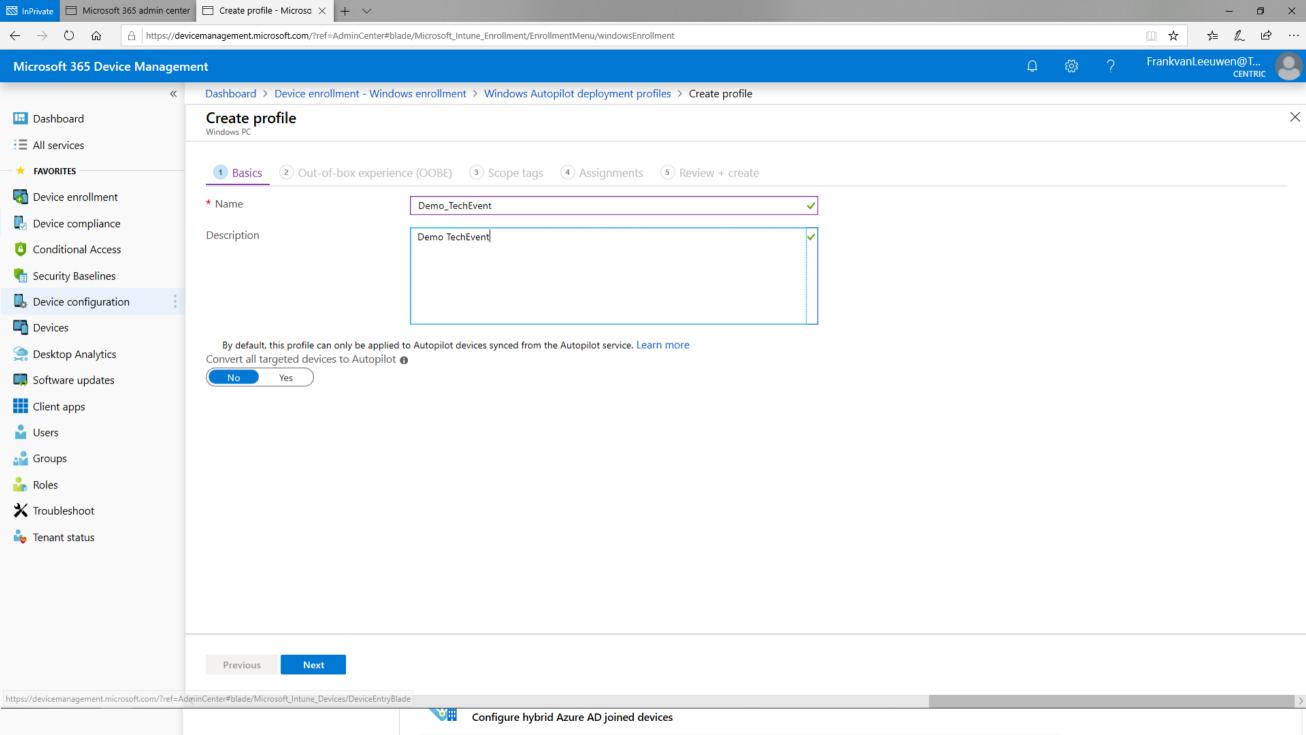
- SCCM Co-Management
 - Central environment

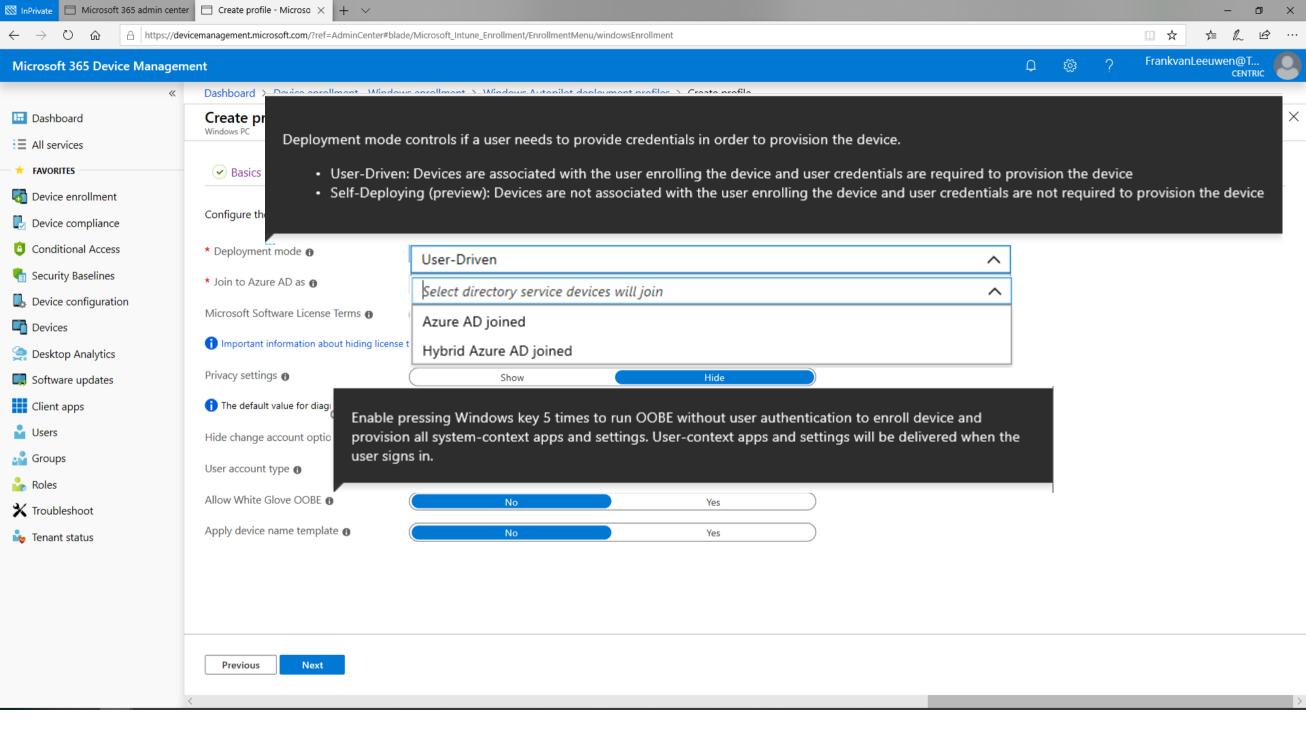
Considerations

- Bare-metal installation
- Bios / Driver updates
- Application update
- Windows defender





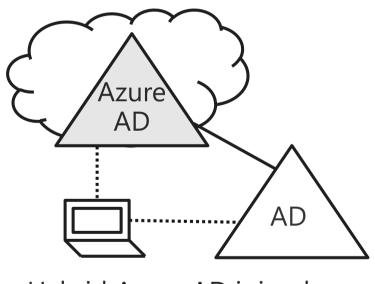




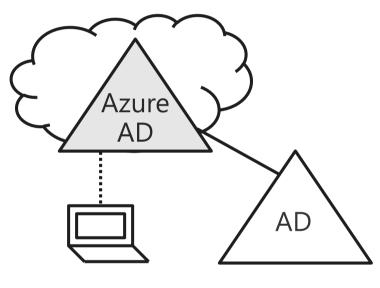
Windows 10

Device states in Azure AD

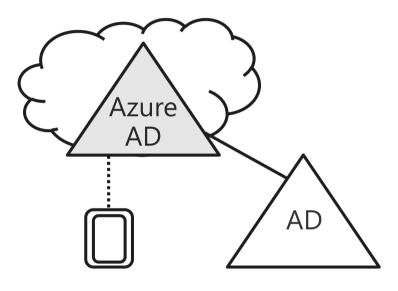




Hybrid Azure AD joined



Azure AD joined



Azure AD registered

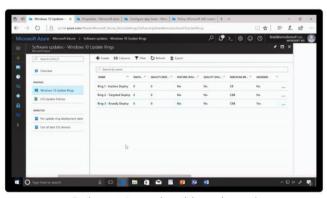
Modern

Hybrid

Future

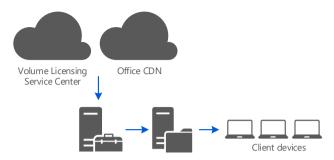


Azure Active Directory, Azure AD Join and co-authoring enabled by Office 365 ProPlus sign-in

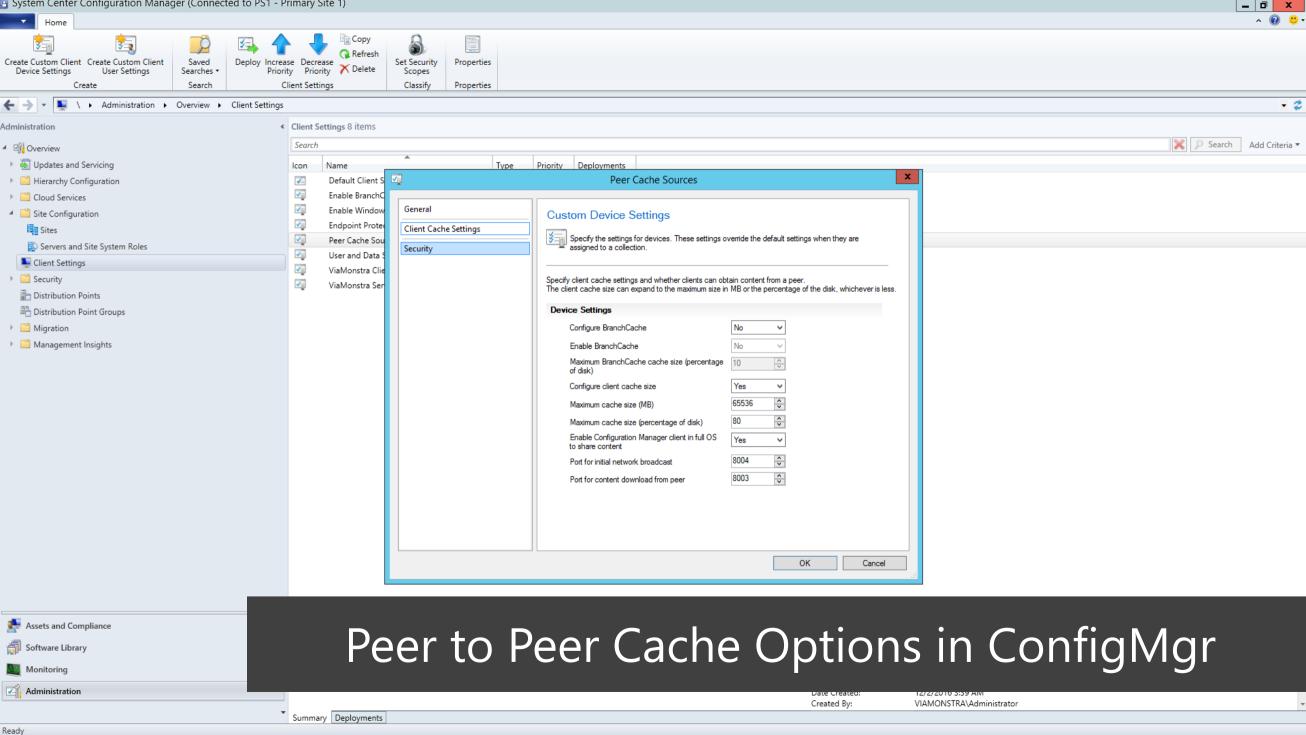


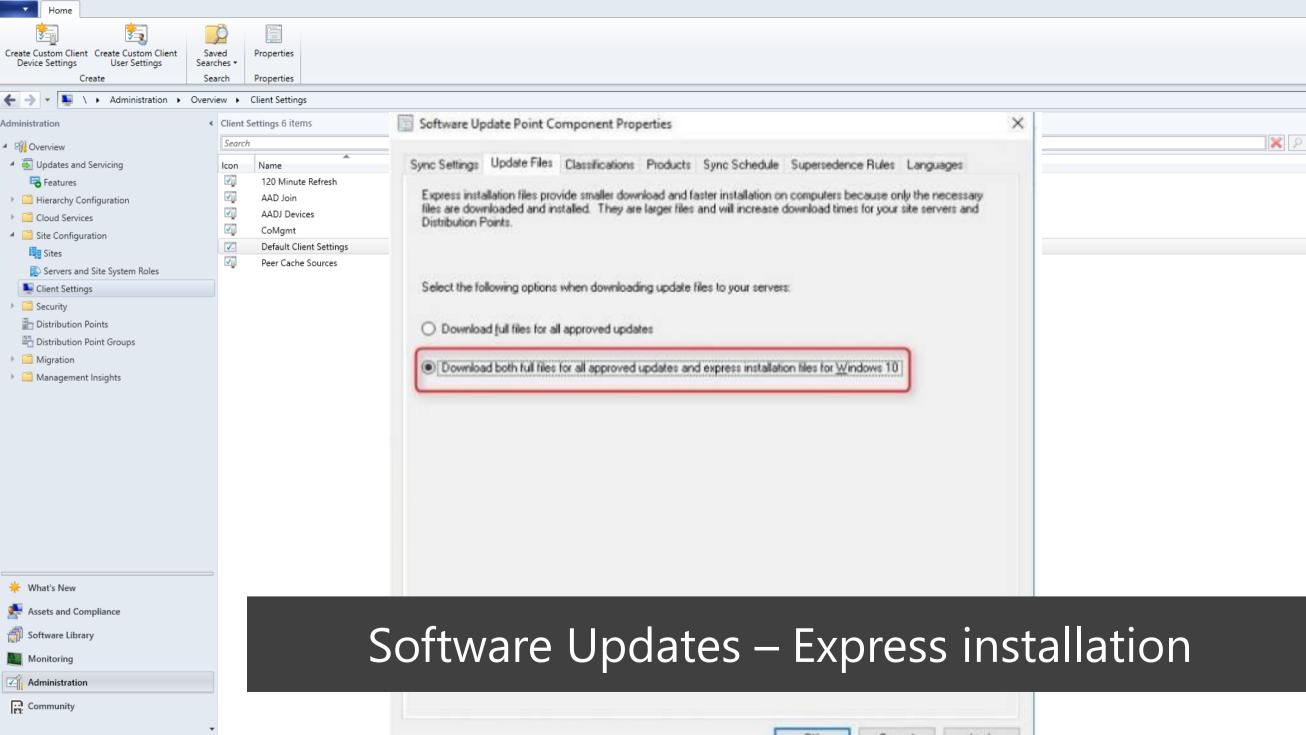
Deployment rings used to validate updates and upgrades before broad deployment

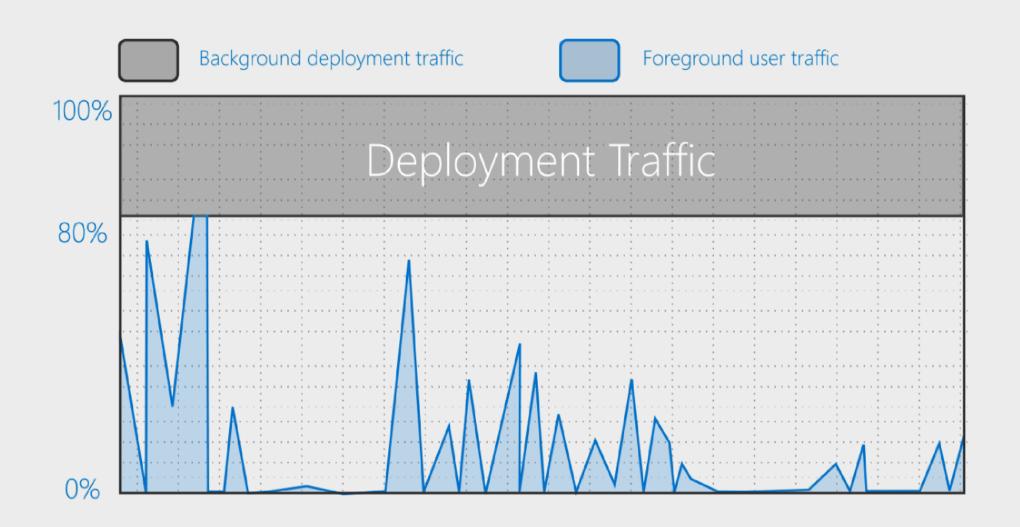
Directory and Network Readiness



- Azure Active Directory deployed for targeted users + user licensing configured for Office 365 ProPlus
- Network bandwidth requirements calculated for OS, apps, drivers, language packs and user state
- Delivery Optimization, P2P caching, LEDBAT and compression controls configured to control bandwidth
- Plan Office-related networking considerations:
 OneDrive Known Folder Move, Outlook Data Files, etc.
- Deployment rings and group phases planned based on readiness and network capacity

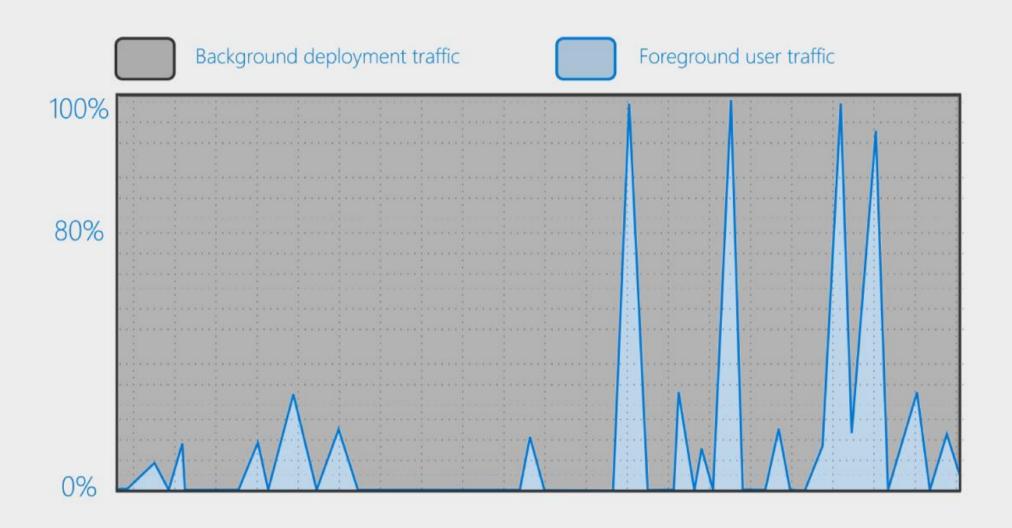




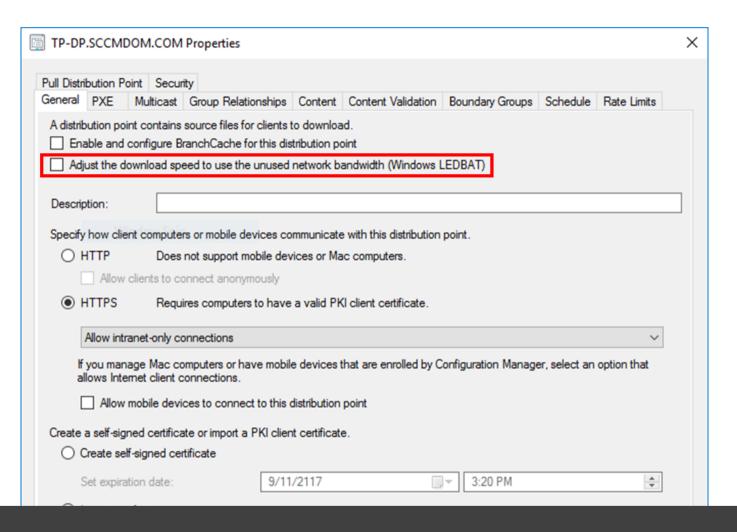


Classic Network Throttling





Windows Low Extra Delay Background (LEDBAT)



Enabling LEDBAT In ConfigMgr

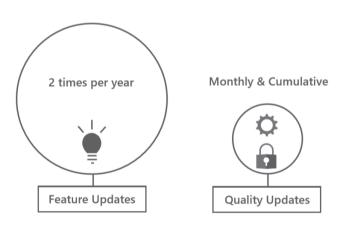
Use the application or package properties to choose how content is copied to this distribution point.

OK

Cancel

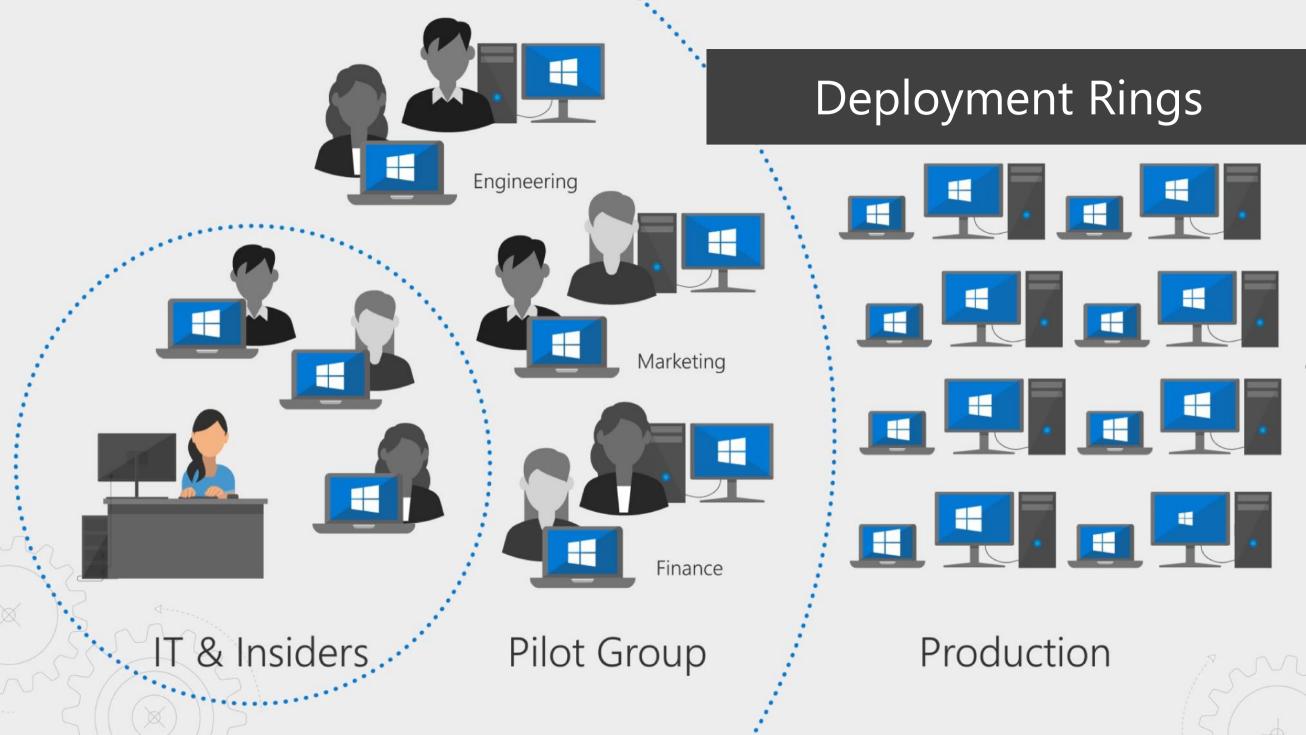
Apply





Windows- & Office-as-a-Service

- Prepare for semi-annual feature updates to Office and Windows
- Establish Insider team and process to evaluate new Windows and monthly Office updates
- Prepare for updates to software distribution and update management tools as needed
- Operationalize semi-annual deployment processes



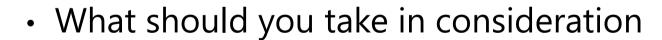
Office 365 ProPlus

Microsoft 365 Enterprise

• Impact of Office 365 on the end users













5. Mobile device management

3. Windows 10 Enterprise

Identity
 Networking





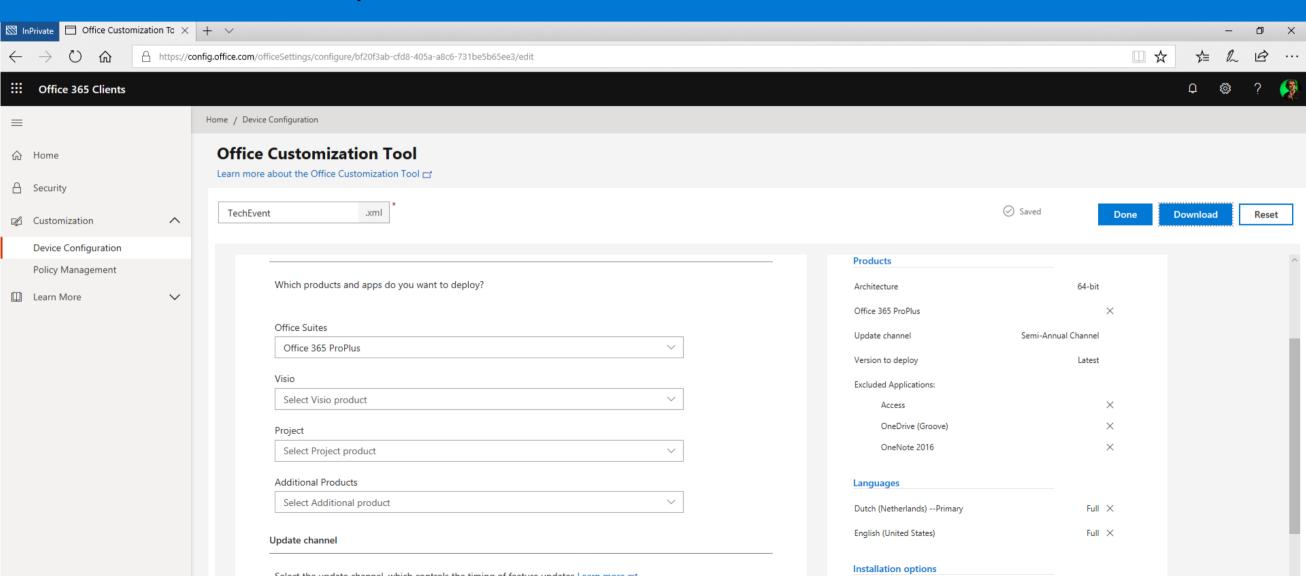








Office 365 ProPlus Microsoft 365 Enterprise



Information protection
 Mobile device management
 A. Office 365 ProPlus

3. Windows 10 Enterprise

2. Identity

1. Networking

Office 365 ProPlus

6. Information protection

5. Mobile device management

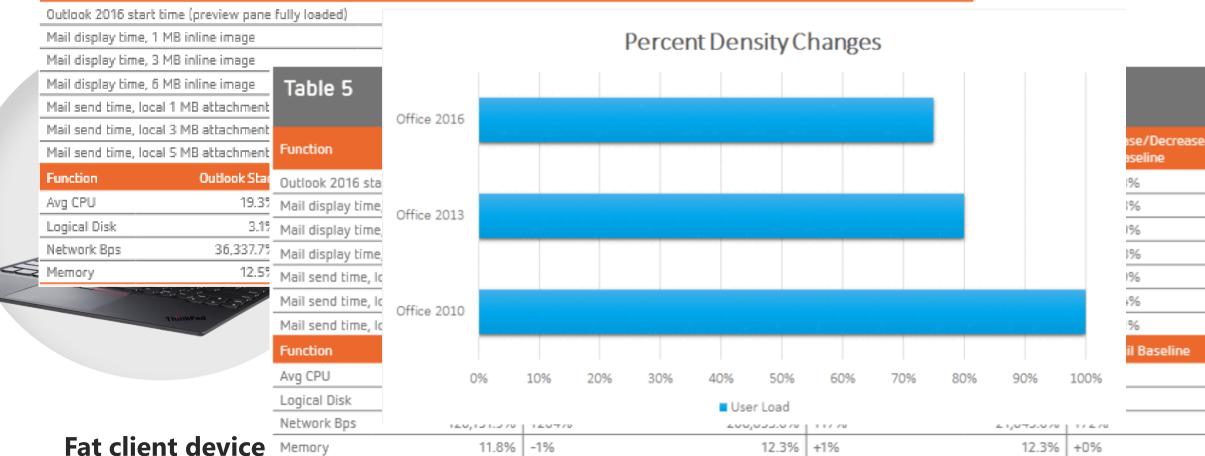
4. Office 365 ProPlus

3. Windows 10 Enterprise

2. Identity

1. Networking





Mobile device mangement Microsoft 365 Enterprise



Windows 10 Enterprise

Bi-Annually

Device Management

- Problem check
- Compliance
- Configuration
- App deployment
- Windows update Ring
- Identity threat alerts
- Microsoft Secure Score

- Update required Windows OS version
- Review new capabilities in Intune
- Review new capabilities in Azure Active directory

- Device Configuration Profiles
- App Deployment Policies
- Compliance Policies
- Conditional Access Policies
- Enrollment or Registration
- App Protection Policies

Microsoft 365 Enterprise



- Identity and Access management
 - Protect users identities and control access to valuable resources based on user risk level
- Information Protection
 - Ensure documents and Emails are seen only by authorized
- Threat protection
 - Protect against advanced threats and recover quickly when attacked
- Security management
 - Gain visibility and control over security tools

Microsoft 365 Enterprise



Three tiers of protection for data, identities, and devices

1 Baseline protection

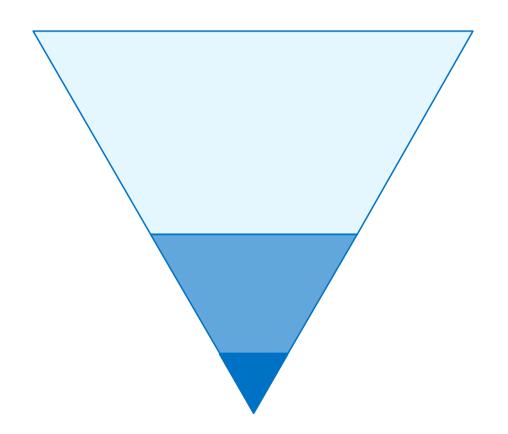
Microsoft recommends you establish a minimum standard for protecting data, as well as the identities and devices that access your data. Microsoft provides strong default protection that meets the needs of many organizations. Some organizations require additional capabilities to meet their baseline requirements.

2 Increased protection

Some customers have a subset of data that must be protected at higher levels. You can apply increased protection to specific data sets in your Office 365 environment. Microsoft recommends protecting identities and devices that access sensitive data with comparable levels of security.

3 Protection for highly regulated environments

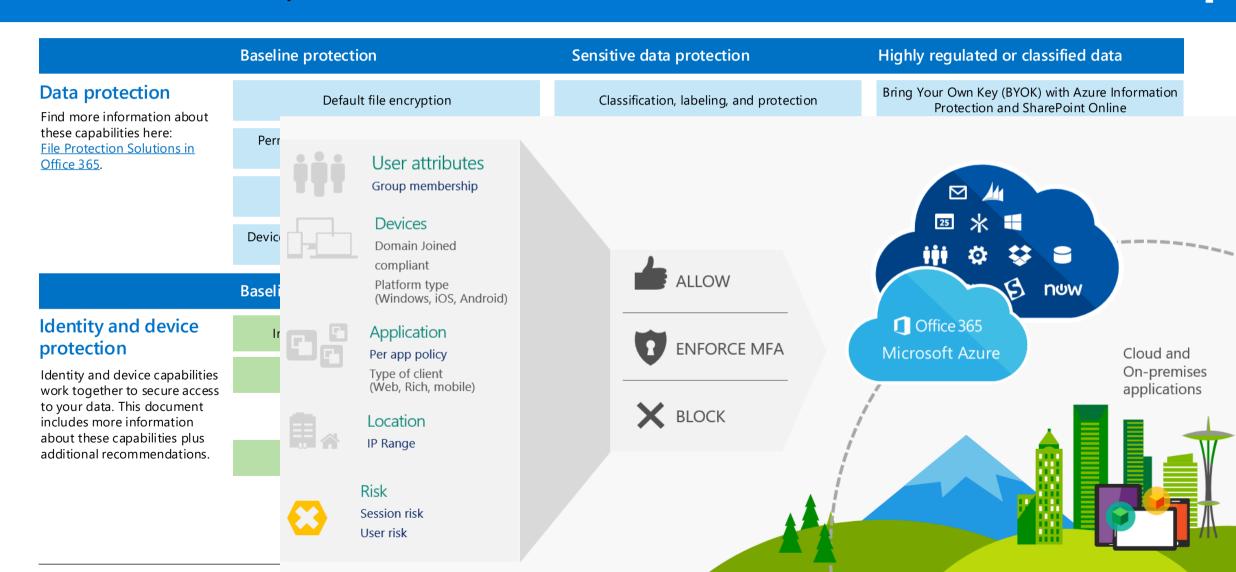
Some organizations may have a very small amount of data that is highly classified, trade secret, or regulated data. Microsoft provides capabilities to help organizations meet these requirements, including added protection for identities and devices.



Microsoft 365 Enterprise







Enterprise Mobility + Security











Azure Active Directory Premium P1

Eenmalige aanmelding tot cloud en onpremise applicaties. Voorwaardelijke basistoegang beveiliging en selfservice password reset

Microsoft Advanced Threat Analytics

Identificeren van verdachte activiteiten & geavanceerde aanvallen op onpremise Active Directory

Microsoft Intune

Mobiele apparaat en app beheer om zakelijke apps en gegevens te beschermen.

Azure Information Protection Premium P1

Labeling, classificatie en bescherming voor bestanden en opslagplaatsen. Cloud based file tracking en controle over toegangsrechten

Azure Active Directory Premium P2

Geavanceerde, op risico gebaseerde identiteitsbescherming met waarschuwingen, analyse en herstel. Voor beheerders gecontroleerde toegang (Least Privilege)

Microsoft Cloud App Security

Gecontroleerd aanbieden van SaaS applicaties. Realtime controle & inzicht op toegang en het gebruik van SaaS toepassingen en Shadow-IT.

Azure Information Protection Premium P2

Intelligente (automatische) classificatie & encryptie voor bestanden binnen en buiten de organisatie. Tevens mogelijkheid eigen encryptiesleutel in te zetten.



0

WINDOWS 1

Windows 10 Enterprise









The most trusted platform

More productive

More personal

The most versatile devices

Windows Information Protection

Prevent accidental leaks by seperating personal and business data.

Windows Hello for Business

Enterprise grade biometric and companion device login

Credential Guard

Protects user access tokens in a hardware-isolated container

AppLocker

Block unwanted and inappropriate apps from running

Device Guard

Device locked down to only run fully trusted apps

Advanced Threat Protection

Behavior-based, attack detection Build-in threat intelligence Forensic investigation and mitigation Advanced Windows Security & **Compliance Reporting**

Azure Active Directory Join

Streamline IT process by harnessing the power of the cloud

MDM enablement

Manage all of your devices with the simplicity of MDM

Windows Store for Business, Private Catalog

Create a curated store experience for employee self-service

Application Virtualization (App-V)

Simplify app delivery and management

Cortana Management

Create, personalize and manage Cortana profiles through Azure Active Directory

User Experience Virtualization

OS and app settings synchornized across Windows instances

Granular UX Control

Enterprise control over user experience

Windows 10 for Industry Devices

Turn any inexpensive, off-the-shelf device, into an embedded, handheld, or kiosk experience



Microsoft 365 Enterprise

With AppLocker Whitelisting you can secure your system. The most imported directories are;

Windows 10 En

Microsoft Baseline

- Windows Defen/
- Bitlocker
- Applocker
- Biometric authenticationWindows Information Protection (BYOD)

- C:\Windows
- C:\Programfiles
- C:\Users
- C:\Programdata

Don't allow specific applications!!







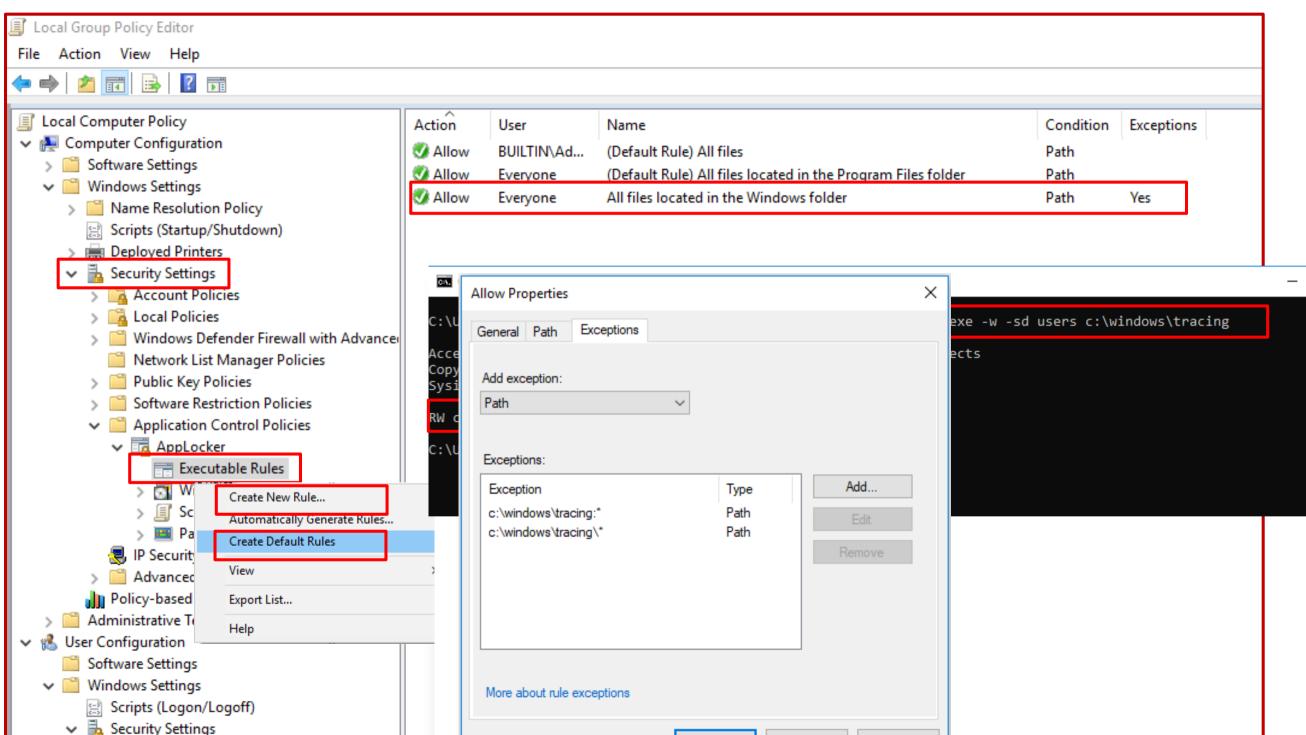
- Microsoft Intune device-based conditional access policies
- Advanced Threat Analytics
- Azure Mutli-Factor Authentication

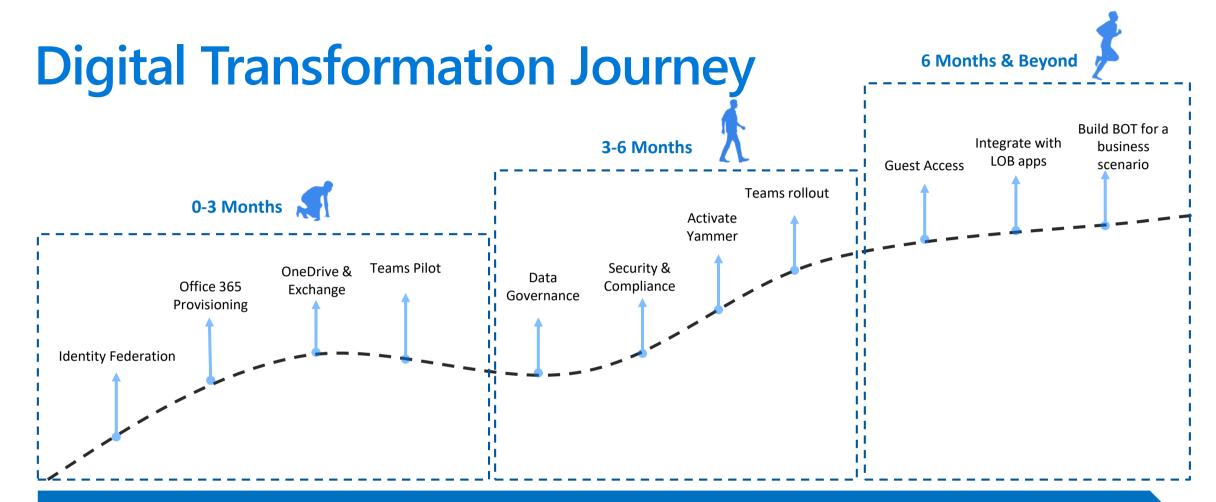
Office 365 Threat Intelligence

Allow

Allow

- Azure Information Protection (AIP)
- Data Loss Prevention policies
- Exchange Online Protection (EOP)





Adoption & Change Management

Managed Collaboration Service: Office 365 Governance

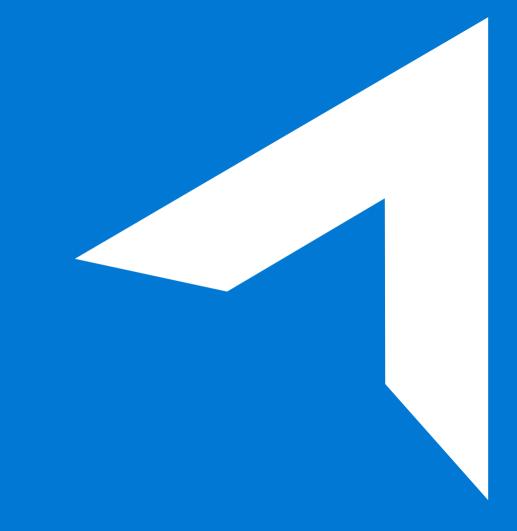
Managed Security Service: Microsoft 365 Device Security & Information Protection

Managed Collaboration Service

Yammer Network Moderation, Integration of Microsoft Teams and LoB Apps



Now is the time to shift



Sources Links

Microsoft Desktop Assessment

https://www.microsoft.com/microsoft-365/partners/moderndesktopassessment

Deploy Microsoft 365 Enterprise

https://docs.microsoft.com/en-us/microsoft-365/enterprise/deploy-microsoft-365-enterprise

Foundation infrastructuur

https://docs.microsoft.com/en-us/microsoft-365/enterprise/deploy-foundation-infrastructure

Desktop Deployment Center

- https://docs.microsoft.com/en-us/microsoft-365/enterprise/desktop-deployment-center-home
- https://blogs.technet.microsoft.com/swisspfe/2018/01/25/branch-cache-vs-peer-cache/

Office 365 IP Address and URL Web service

https://docs.microsoft.com/en-gb/office365/enterprise/office-365-ip-web-service

Citrix

https://www.citrix.com/content/dam/citrix/en_us/documents/products-solutions/deployment-guide-office-365-for-xenapp-and-xendesktop.pdf

https://virtualfeller.com/2016/04/27/microsoft-office-2016-impact-on-xendesktop-scalability/

AppManageEvent

https://www.youtube.com/watch?v=yjSwSxE r6w

https://github.com/api0cradle/UltimateAppLockerByPassList

Modern Workplace door Frank van Leeuwen

Geef jouw feedback!

Gebruik je mobiel
Ga naar bit.ly/ct19modern

Of start dit op met de QR code;



Windows 10 commercial edition comparison

With enhanced security, more tools for IT and end user productivity features

- Windows Hello for Business with biometric authentication requires specialized hardware, such as a fingerprint reader, illuminated IR sensor, or other biometric sensors, depending on the authentication method.
- 2. Requires TPM 1.2 or greater for TPM-based key protection.
- Windows Information Protection requires either MDM or System Center Configuration Manager to manage settings. Sold separately.
- Requires Azure AD for automatic MDM enrollment. Requires Microsoft Intune for Blocking Status page. Sold separately.
- Requires Microsoft Intune or third-party MDM service. Sold separately.
- Not all MDM capabilities are available in the Home SKU. MDM requires an MDM product such as Microsoft Intune or other thirdparty solutions, sold separately.
- 7. Requires Azure AD for identity management. Sold separately.
- 8. Requires Azure AD and Microsoft Intune, sold separately.
- Available in select markets. Functionality and apps may vary by region and device.
- Requires Bing for business to search across company resources and portals. Requires Office 365 subscription, sold separately, to search across OneDrive for Business and SharePoint locations.
- 11. Shows up to 30 days of past activities done on table and mobile phone when users are signed into their Microsoft accounts.
- 12. Available in select markets; experience may vary by region and device.
- 13. Requires Office 365 subscription. Sold separately.
- Touch-based capabilities require a touch capable device. Pen accessory sold separately.
- Users must link their mobile phone to their PC in PC settings, install the appropriate app for their device, and follow the setup prompts.
- 16. Touch capable device required. Pen accessory sold separately.
- Remix 3D catalog available in select markets. Experience may vary by region and device.

	Home	Pro	Pro for Workstations	Enterprise E3	Enterprise E5	
Intelligent security Advanced security, powered by cloud intelligence, that proacti	ively protects your bu	ısiness.				
Attack surface reduction	•			•		
Next-generation protection		•		•		
Endpoint detection and response						
Automatic investigation and remediation						
Security posture						
Cross-platform extensibility and integration						
Multifactor authentication and biometrics ¹			•			
Credential protection				•		
Full-volume encryption ²	•	•		4		
Data loss prevention ³						
Simplified updates Tools and insights IT can trust to simplify deployment and upo	dates, freeing resourc	es to drive more bu	siness value.			
Windows Analytics Upgrade Readiness						
Windows Analytics Update Compliance				•	•	
Windows Analytics Device Health						
Windows as a service						
Windows Update for Business						
Flexible management Comprehensive endpoint management that supports tradit	ional, cloud, or hybrid	d IT on your terms.				
Windows Autopilot ⁴						
Single or multi app kiosk mode ⁵						
Mobile device management (MDM) ⁶	•					
Windows 10 Subscription Activation 7						
Hybrid Azure AD Join 8						
Mobile Application Management (MAM)						
Microsoft Store for Business 9						
Manage user experiences			•			
Enhanced productivity An intuitive experience with built-in features that help em	oloyees collaborate a	nd work efficiently.				
Enterprise search ¹⁰		•	•			
Windows Timeline 11						
Microsoft Edge			•			
Cortana 12						
Office 365 on Windows 13						
Microsoft Whiteboard 14	•			•		
OneNote			•			
Continue on PC ¹⁵	•		•			
Windows Ink ¹⁶	•			•		
3D in Windows 10 ¹⁷		•		•	•	

Office 365 Commercial Plan Comparison

fice 365 Commercial Plan Comparison	Business	Business Essentials	Business Premium	ProPlus	F1	E1	E3	E5
Estimated retail price per user per month \$USD (with annual commitment)	\$8.30	\$5	\$12.5	\$12	\$4	\$8	\$20	\$35
Install Office on up to 5 PCs/Macs + 5 tablets + 5 smartphones per user	Business ³		Business ³	ProPlus ⁴			ProPlus ⁴	ProPlus ⁴
Access to Office apps and documents from all major smartphones and iPad	•		•	•			•	•
OneDrive for Business – personal online document storage	1 TB	1 TB	1 TB	1 TB	2 GB ⁹	1 TB	1-5+ TB ⁸	1-5+ TB ⁸
Office Mobile Apps – Create/edit rights for commercial use of Office Mobile apps ¹⁴	•	●18	•	•	●18	●18	•	•
Office Online – Create/edit rights for online versions of core Office apps	•	•	•	•	•	•	•	•
Sway for Office 365 ⁵	•	•	•	•	•	•	•	•
To-Do – Personal task management app		•	•		•	•	•	•
PowerApps and Flow		•	•		●11	•	•	•
Team collaboration & internal portals (SharePoint), Internal social networking (Yammer)		•	•		●15	•	•	•
Email - 50 GB email, contacts, shared calendars (Exchange)		•	•		2 GB ¹³	•	●16	●16
Skype for Business, Microsoft Teams – Conferencing, meetings, IM/presence, chat-centered workspace		•	•		●10	•	•	•
Shift scheduling, content sharing, and workgroup messaging			•		•	•	•	•
Microsoft Bookings			•				•	•
Outlook Customer Manager, Invoicing, Business center, Listings, Connections & MilelQ			●17					
Microsoft Stream					●12	•	•	•
On-premises Active Directory synchronization for single sign on	•	•	•	•	•	•	•	•
Mobile Device Management (MDM) for Office 365 ⁶	•	•	•	•	•	•	•	•
Access to equivalent on-premise servers (Exchange, SharePoint, Skype for Business)						•	•	•
Legal compliance & archiving needs for email – archiving, eDiscovery, mailbox hold							•	•
Information protection – message encryption, rights management, data loss prevention							•	•
Enterprise Voice w/Skype for Business (on-prem only) ⁷								•
Office 365 Cloud App Security, Advanced Compliance, Advanced Threat Protection, Threat Intelligence								•
Threat Intelligence								•
Data analytics and visualization (Power BI Pro), personal productivity analytics (MyAnalytics)								•
Phone System, Audio Conferencing								•

Business¹

Enterprise²